Corporate Plan PI Report Community

Monthly report for 2020-2021
Arranged by Aims
Filtered by Aim: Priorities Community
Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020
For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

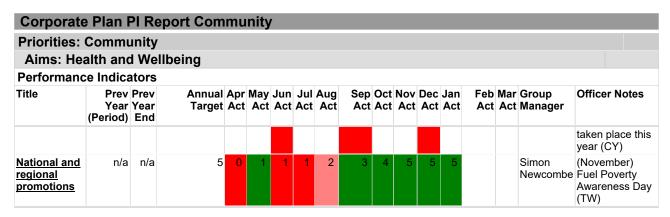
On target

Above target

Well above target

* indicates that an entity is linked to the Aim by its parent Service

Priorities:																
Aims: Hea	alth and	l We	llbeing													
Performand					ı						ı	ı			I	ı
Γitle	Prev Year (Period)	Year	Annual Target									Dec Act			Group Manager	Officer Notes
Annual Community Safety Partnership CSP) Action Plan	n/a	n/a	Actions identified in plan delivery affected by Covid.Update February on draft out-turn for 20/21.												Simon Newcombe	(February) Outturn for 20/21 Action Plan currently being reviewed and just one project outstanding. This is Junion Life Skills which was due to have been delivered in schools but has not been possible due to the pandemic and school closures. The final financial and Action Plan out-turn will be agreed at 11 Feb CSP Board Meeting together with Action Plan update for 21/22 (subject to funding confirmation) (SN)
Safeguarding standards for drivers		n/a	100%						100%					100%	Simon Newcombe	(February) Training has been delivered remotely/online during pandemic. All scheduled training completions dut to end of Feb 2021 have beer completed for those drivers retaining a licence (SN)
<u>Mental</u> Health First Aiders	n/a	n/a	5	n/a	n/a	0	n/a	n/a	0	n/a	n/a	0	n/a	n/a	Matthew Page	(Quarter 3) We have 10 trained mental health first aiders in place. No further training has



Aims: Community Involvement																	
Performar	Performance Indicators																
Title	Prev Year (Period)				•	Jun Act		Aug Act		Oct Act						Group Manager	Officer Notes
% of complaints resolved w/in timescales (10 days - 12 weeks)	95% (10/12)	94%	90%	100%	100%	96%	91%	94%	93%	90%	90%	89%	86%			Lisa Lewis	(January) 16 completed at 1st check (RT)
Number of Complaints	279 (10/12)	313		5	21	45	64	97	122	145	163	184	211			Lisa Lewis	(July) figure amended from 23 to 19 as 4 are either SRs or not MDDC (RT)

Aims: Leis	Aims: Leisure Centres																
Performanc	e Indica	tors															
Title		Year														Group Manager	Officer Notes
Health Referral Initiative starters	n/a	n/a	15	0	0	0	0	0	0	4	2	0				Corinne Parnall	(December) COVID (K)
Health Referral Initiative completers	n/a	n/a	15	0	0	0	0	0	0	0	0	0				Corinne Parnall	(December) Schemes were suspended due to Covid (K)
Health Referral Initiative conversions	n/a	n/a	5	0	0	0	0	0	0	0	0	0				Corinne Parnall	(December) Schemes were suspended due to Covid (K)

Printed by: Catherine Yandle SPAR.net Print Date: 10 February 2021 11:34